

Emotional Intelligence LEAD6207

Course Outline

Description: Leaders must inspire, motivate and demonstrate sensitivity to others - and being able to relate to others is rooted in understanding oneself. You will explore the crucial role that self-awareness and awareness of emotions in the workplace play in effective leadership and how to lead from both the heart and the mind. Through the use of personality inventories, self-assessments and a 360 degree evaluation of your skills and traits, you will better understand your strengths and areas for professional development.

Course Goals: Enhance participant self-understanding in key leadership related areas, including overall emotional intelligence, self—awareness, personality, self-defeating behaviors. To better understand how these key aspects of self influence leader behaviors and leader-subordinate interactions.

Course Objectives: At the completion of this course, the student will be able to:

- Conduct an informal assessment of their own and others' personalities.
- Better understand the impact of their behaviors on key leadership relationships within their organizations

Attendance Requirements:

Students are required to attend 100% of class time in order to receive a completion for this course. A grade report can be printed from myWCS.

Code of Student Conduct

The purpose of the Code of Student Conduct is to define the general standard of conduct expected of students registered at Western University, provide examples of behaviour that constitutes a breach of this standard of conduct, provide examples of sanctions that may be imposed, and set out the disciplinary procedures that the University will follow. For the complete Code of Student Conduct: <http://www.uwo.ca/univsec/pdf/board/code.pdf>.

Evaluation Method:

As part of the course/instructor evaluation, a survey will be sent to you electronically by Continuing Studies.

Please contact Continuing Studies if you require information in an alternate format, or if any arrangements can be made to ensure that this course is accessible to you. If you would like to provide feedback about accessibility-related issues that are specific to your experience with Continuing Studies, you may do so using our comment box (located in the entrance of the office) or you may contact Accessibility at Western (accessibility@uwo.ca or 519-661-2111, extension 85562); the feedback will be forwarded to the appropriate individual or area for follow-up.

Western Continuing Studies

You will be asked the following questions. Please consider these throughout the course.

1. How would you rate your overall experience?
2. Please indicate your agreement with the following statements:
 - a. The course content was relevant and valuable.
 - b. The instructor conducted class sessions in an organized, well-planned manner.
 - c. The instructor explained concepts clearly.
 - d. The instructor displayed enthusiasm and energy in conducting class sessions.
 - e. The instructor made me feel comfortable in the learning environment.
 - f. The instructor encouraged my participation and interaction.